



Workplace Safety and Insurance Appeals Tribunal (WSIAT)

VIDEO/TELECONFERENCE SURVEY DURING COVID-19

Question	For both Videoconference and Teleconference hearings answer questions 1, 2 and 3.	
<p>1</p>	<p>Did you have any technical difficulties over the phone-line connection (e.g., joining the meeting, staying connected, static on the line, re-connecting)?</p> <p>Yes No</p>	<p>If yes to #1, please explain what the technical difficulties were and how they were handled during the hearing:</p>
<p>2</p>	<p>The WSIAT expects parties and their representatives to abide by all public health guidelines, including physical distancing during any WSIAT hearing. Have you had any difficulty with this expectation during a WSIAT hearing?</p> <p>Yes No</p>	<p>If yes to #2, please explain.</p>
<p>3</p>	<p>After the COVID-19 health restrictions are lifted, would you or your clients still be interested in the option of participating in hearings remotely?</p> <p>Yes No</p> <p>Where are you located? Please specify the city or region:</p>	<p>Please explain your answer.</p>
<p>If you completed a Teleconference hearing please <u>ONLY</u> complete Questions 4 and 5.</p> <p>For a Videoconference hearing, skip Questions 4 and 5, answer <u>ONLY</u> Questions 6, 7 and 8.</p>		
<p>4</p>	<p>To what extent do you agree with the following statement?</p> <p>I feel that the Teleconference hearing experience is a valuable hearing format.</p> <p>Strongly agree Agree Neutral (Neither agree or disagree)</p> <p>Disagree Strongly Disagree</p>	

5	Please provide any other feedback about your experience in the Teleconference hearing:
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Videoconference Survey Questions

6	<p>Did you have any difficulties with the video portion of the hearing (e.g., the quality of the video, staying connected, or re-connecting by video to the hearing after a break, if needed)?</p> <p style="text-align: center;">Yes No</p>	<p>If yes to #6, please explain.</p>
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7	<p>To what extent do you agree with the following statement?</p> <p>I feel that the Videoconference hearing experience is a valuable hearing format.</p> <p style="text-align: center;"> <input type="radio"/> Strongly agree <input type="radio"/> Agree <input type="radio"/> Neutral (Neither agree or disagree) <input type="radio"/> Disagree <input type="radio"/> Strongly Disagree </p>
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8	Please provide any other feedback about your experience in the Videoconference hearing below.
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